

## **Course: Kaizen Training for Team Leaders**

**Duration:** 2 Days

**Venue:** On-site

**Purpose:** To train an effective Kaizen Team Leader with the capability to

- Work with the sponsor to frame the scope and objectives of the Kaizen Events
- Development of a team charter
- Train and mentor on the application of Lean
- Train and mentor the application of the 7 quality tools
- Manage the process change
- Manage the teams to realise results
- Manage the follow up and sustain the gains
- Communicate before, during and after

**Participants:** The leaders of change within your organisation who need to motivate, train and manage people to implement and sustain improvement.

**Competency Empowerment:** Recommended pre-requisites, participant should have previously completed training in Lean, the quality tools and hold a position in the organisation that will require them to lead change regularly.

Participants will be provide with the following knowledge:

- Review of the Lean principles that drive Kaizen
- Introduction to the topics System Thinking, Change Management and Managing Teams as they apply to Kaizen
- Roles and Responsibilities for the Kaizen Leader in applying the Plan Do Check Act methodology
- Use and training of the 7 quality improvement tools
- Document and implement kaizen improvements

This will enable the Kaizen Leader to plan the Kaizen Event and focus the team to deliver to the objectives.

To gain and sustain competitive advantage organisations must be committed to a program of change that provides continuous improvement. The hallmarks of a successful change program are quality and speed. The quality of improvement is dependent on the use of data and the application of a scientific method to deliver continuous improvement to a consistent standard. The speed of change is dependent on the number of people within the organisation with the ability to see the opportunities and the capability to improve them.

The Kaizen Leader represents the lens with which the change is focused. They must understand the system and the process, know what to change and when to change it. They must deliver tangible results for the stakeholders, the Customer, Employees and Company by harnessing the training and the unlocked creativity and innovation of the Kaizen Team members.

**For further information please contact us.**